

## CYBERSECURITY INCIDENT CONCLUSION OF PDPC INVESTIGATIONS

Bukit Sembawang Estates Limited ("the Company", together with its subsidiaries, "the Group") refers to the cybersecurity incident recently experienced by the Group as set out in its announcements released to the SGX-ST on 13 August 2024, 19 September 2024 and 2 October 2024, respectively (the "Announcements", and such incident, the "Incident"). All capitalised terms shall, unless otherwise defined herein, bear the meanings ascribed to them in the Announcements.

Further to the Announcements, the Company wishes to update its shareholders of the following:

- 1. The Group submitted a request to the Personal Data Protection Commission ("PDPC") for the matter to be dealt with by way of a written voluntary undertaking by the Group pursuant to Section 48L of the Personal Data Protection Act 2012 ("PDPA"). In connection with the request, the Group submitted a proposed voluntary undertaking to take specified steps to enhance the Group's compliance with the PDPA (the "Undertaking").
- 2. The PDPC has accepted the request by the Group for the matter to be dealt with by way of a voluntary undertaking. The Group has on 23 January 2025 executed the Undertaking and delivered the same to the PDPC.
- 3. The investigations into the Incident will be closed after the PDPC has verified the Group's compliance with the Undertaking.

The PDPC recognises that the Group was cooperative during the course of investigations and has made efforts to improve its personal data protection practices as well as address the concerns raised by the Incident.

The Company wishes to reiterate to its shareholders that the Group takes personal data protection seriously and will be implementing more robust data protection measures as part of the Undertaking.

By Order of the Board

Lotus Isabella Lim Mei Hua Company Secretary 5 February 2025 Singapore